

Speech-language Services: Frequently Asked Questions

What is the process for an evaluation?

Prior to the appointment a packet of information regarding the evaluation will be mailed to you. Please complete the paperwork in the packet and present it when you arrive. This will greatly speed up the evaluation process.

All speech/language evaluations include a hearing screening. Very young children may not be able to complete the hearing screening. Your therapist will discuss the various options for them.

Testing may take between one and two hours, depending on the type of concern and the age of the client. Included in the cost of the evaluation is a consultation with the therapist at the end of the session. We will attempt to have a brief written summary and diagnosis for you before you leave, but this may not be possible if you are late for your appointment or if testing takes too long. A full detailed written copy will be provided via mail.

What you can I expect during the evaluation?

For children ages birth through the second year or for children with very limited language skills, parent involvement is critical for testing. Very few children under age 3 can participate in formal testing. We identify the child's strengths and needs through use of informal "play" techniques combined with parent interview. Your input regarding your child's communication and the therapist's observations of your child will be used to make judgments regarding his speech and language skills.

Your therapist may use a variety of tools to test for specific speech and language deficits for children 3-18 years old. The therapist determines what testing protocol is appropriate by reviewing the case history and conducting a short interview with the parent to determine what areas of communication development are of concern. Please share any previous testing or diagnoses that relate to your child's condition with the therapist so that it can be included in the evaluation report.

Adult testing may consist of various components. The evaluation protocol will be determined by reviewing the client's case history and conducting an interview with you. During that time, you should discuss your concerns about your communication problems with your therapist. She will then determine what tests would give the most useful information about those problems. She will complete the testing and provide you with resources or information that will help you decide what type of intervention may be right for you.

At the end of the evaluation your therapist will discuss the diagnosis and recommendations. If you decide to pursue therapy at the CSHC, you will fill out a form including your scheduling preferences. If we have an opening that matches your availability, you may be placed on her schedule immediately. If not, your name will be placed on a scheduling list and you'll be contacted as soon as there is an opening

What are the costs for Speech and Language Services?

Screenings that take place in our Center are completed at no charge. The cost for an evaluation for children varies depending upon the area of concern and how many sub-tests are administered.

We accept Medicaid, and several types of insurance. All insurance policies differ in what services they cover.

A 15% discount is offered for full fee payments on the date of service if insurance isn't available.

Our Patient Services Representative will be happy to discuss your particular insurance benefits with you. Several payment options are available including a family assistance fund, we are here to help. Please contact us at 704.523.8027, ext. 219.